



CRISIS LEADERS

CAPABILITY STATEMENT

2021

ABOUT METTLE



/ˈmet(ə)l/

noun

"...an ability to cope well with difficulties; spirit and resilience; generally relating to teamwork."

Mettle Global is a premium consultancy specialising in delivering organisational excellence, through enabling enhanced decision making.

Our service offerings span leadership, teamwork and resilience, crisis management and strategic advisory services.

Mettle has over two decades of global experience supporting clients in the most challenging of environments and demanding of circumstances.

Our network of consultants works with over 100 clients in 30 countries a year.

Our speciality is in improving information and processes that enable better management decision making.



OUR CRISIS LEADERS



Ben Pronk, DSC

Managing Partner

Ben is a specialist in risk, resilience and process improvement. His first career spanned 24 years in the Australian Army, with the majority of that time spent in the Special Air Service (SAS) Regiment. In this capacity, Ben served on multiple operational deployments and was decorated for leadership in action. He concluded his service as Commanding Officer of the SAS. Ben is a highly regarded thought leader and sought-after public speaker, particularly on the reduction of risk and on leadership in high-pressure situations. He is an Executive-in-Residence at the Australian Graduate School of Management, a Board member for VGI Partners and a Patron of the Military Art Program Australia. Alongside Tim, Ben also co-hosts the Unforgiving60 podcast.

Tim Curtis

Senior Partner

Tim is a strategist, negotiator and adaptive business leader with more than 20 years of management experience. He is a highly-regarded thought leader, particularly on the reduction of operational risk and the management of critical incidents. Tim's first career was in the Australian Special Air Service (SAS) Regiment, where his experience included designing and implementing the counter-terrorist response arrangements for the Sydney 2000 Olympics. Tim was the United Nations lead elections planner for the 2005 Afghanistan Parliamentary Elections. Between 2006-14 he was based in Dubai as a Managing Director of global companies providing integrated medical, security, logistics, aviation and consulting services. Tim continues to personally advise clients through some of the highest profile corporate crises globally. Alongside Ben, Tim also co-hosts the Unforgiving60 podcast.



Andy Ennis

Practice Manager - Emergency Response

Andy has a deep background in fire and emergency services, which is complemented with a strong passion for improving frontline response and global experience in training delivery. Since 2016, Andy has dedicated his efforts towards training ER capabilities, with clients across the world. Andy is able to rapidly benchmark existing client capability and provide practical and appropriate training and recommendations tailored to the unique requirements of the site, geographical location and regulatory environment. Andy has delivered training and capability assignments globally, with recent engagements including Alaska, Papua New Guinea and Mongolia, as well as a wide variety of surface and underground engagements throughout Australia. Andy possesses a Certificate IV in Occupational Health and Safety, a Certificate IV in Health Care (Pre-Ambulance Care) and Certificate III in Mine Emergency Response Rescue (including all electives).

OUR CRISIS PRACTITIONERS

Scott Carnie
Regional Manager
Europe

Scott Terrey
Regional Manager
NSW, VIC

Suwen Wang
Country Manager
China

Ian Young
Crisis Practitioner
Perth

Chris Willmann
Regional Manager
QLD, NT

Tracey Linnell
Regional Manager
Africa

John Boyd
Country Manager
Malaysia

Michael Sheil
Crisis Practitioner
Perth

Rick Moor
Regional Manager
ACT

Matt O'Shea
ER Consultant
(Medical)

Robert Kilsby
Crisis Practitioner
Brisbane

Dave Birkett
Crisis Practitioner
Prague

Cameron Taylor
Regional Manager
APEC

Dadang Superman
Country Manager
Indonesia

Nathan Wilcock
ER Consultant



WHAT WE OFFER



CRISIS, EMERGENCY AND BUSINESS CONTINUITY MANAGEMENT

Mettle builds resilience by preparing organisations ahead of critical incidents. We design, develop and benchmark plans and deliver training, workshops and exercises / simulations.



FULL SPECTRUM SOLUTIONS

Our integrated cyber practice area and crisis communications partners allow truly comprehensive incident preparation and response.



PLANNING, LEADERSHIP, NEGOTIATION & STRATEGY

Our bespoke leadership modules prepare management teams to deal with complexity. Nesting strategy, plans and performance metrics is key to delivering integrated results.



RISK ASSESSMENTS, ANALYSIS & ADVICE (RA₃)

Our advisory services focus on risk reduction and improving business resilience. We also deliver assurance through the provision of comprehensive audit and due diligence services.



FULL SPECTRUM SOLUTIONS

1

PLANS

Development of highly practical and executable plans and procedures

2

RISK/GAP ANALYSIS

Risk analysis and identification of capability gaps - and how to fill them

3

TRAINING

World-class training in leadership, incident management procedures and workflows

4


EXERCISES

Test procedures and teams with high-fidelity, multi-stakeholder simulations

5

RESPONSE

On-call activation of Crisis Practitioners and Continuity Planners. Integrated response delivering management, cyber and crisis communications solutions



CONTACT US



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